



2021

ANNUAL REPORT

**Listen &
Believe &
Prevent &
Heal.**





BIVONA CHILD ADVOCACY CENTER'S PARTNER AGENCIES ARE CO-LOCATED UNDER ONE ROOF TO SURROUND CHILDREN WITH SUPPORT AND PROTECTION. OUR CARING, STREAMLINED APPROACH MINIMIZES TRAUMA TO CHILDREN, PRESERVES THE BEST EVIDENCE FOR INVESTIGATORS, AND PREVENTS CHILDREN AND FAMILIES FROM HAVING TO GO BACK AND FORTH BETWEEN PROFESSIONALS. BY WORKING TOGETHER IN A SINGLE LOCATION, THIS APPROACH SAVES OUR COMMUNITY SIGNIFICANT RESOURCES.

CHILDREN WHO COME TO BIVONA RECEIVE AN INTERVIEW, A MEDICAL EXAMINATION, MEET WITH A FAMILY ADVOCATE, AND CONNECT WITH A THERAPIST IN A WARM, CHILD-FRIENDLY ENVIRONMENT.

A MESSAGE FROM

OUR FORMER EXECUTIVE DIRECTOR

Dear Friends of Bivona,

As I reflect on the end of my tenure as Executive Director, I am reminded of the remarkable accomplishments of the last 5 years. We have seen unprecedented growth of the organization's programs, staff, and revenue. We have been fortified by remarkable levels of community support and recognition for the importance of our investigatory and mental health programming, as well as the critical role of prevention. We are so grateful to all of you for your commitment to creating a safer world for children.

For many years, we have reported to the community that we serve roughly 2,000 children per year. Those children are seen by our Multidisciplinary Team for concerns of child abuse, and come to us seeking hope and healing. This number has held steady for over 5 years. For 2021, we are thrilled to report to you that we served an additional 32,000 children through our prevention education programs in schools. Our reach has grown astronomically as we have fully embraced our mission to prevent child abuse. We are deeply proud not only to have provided the best quality, nationally recognized investigatory services for 2,000 children; evidence-based trauma responsive mental health services to hundreds of those children; and to have partnered with 18 school districts to provide prevention services to school-aged children this year. This is truly a testament to our exceptional staff and partners, made possible by the support of a generous and compassionate community.

We have made significant strides in all five areas of our strategic priorities, and as a result we believe the children of Monroe County are safer and better informed about interpersonal dangers to themselves and their peers.

Thank you for helping us achieve these goals and thank you for allowing me to do this very meaningful work. I look forward to the next chapter of organizational growth for Bivona Child Advocacy Center.

With respect and gratitude,



A handwritten signature in black ink that reads "Deb Rosen".

DEB ROSEN

EXECUTIVE DIRECTOR (FORMER)

OUR VISION

A community where all children are safe and free from abuse.

OUR MISSION

Bivona Child Advocacy Center delivers excellence in child abuse response, healing and prevention through collaborative service, awareness, education and leadership.

2021 OFFICERS

Kelly Thompson, Chair

Jen Lake, Vice Chair

Kris Johnston, Treasurer

Don Tomeny, Secretary

Wayne Holly, Immediate Past Chair

2021 BOARD MEMBERS

Jason Barnecut-Kearns

Aaron Bertram

Caytie Bowser

Ashley Cross

Mike Crumb

Colleen Dandrea

Reggie Dejean

Bonnie DeVinney

Dave Halladay

Norma Holland

Bill Hurley

Kate Kenney

Abhas Kumar

Andy McDermott

MaryLouise Steinwachs

Ted Townsend

Anne Wilder

LeKeyah Wilson, MD

2021 HONORARY BOARD

Kathie Bivona

Lou Bivona

Gary Domenico

Jill Knittel

Tom Wahl, Jr.

2021 BIVONA LEADERSHIP TEAM

Deb Rosen
Executive Director

Anna Potter
Associate Executive Director

Jaime Anderson
Director of Development

Sheila Girard
Director of Finance

Heather Starks
Director of Mental Health Services

2021 BIVONA STAFF

Matthew Broad
Mental Health Therapist

Brook Crandell
Family Advocate

Kathy Davies
Office Manager

Carrie Dengler
Client Services Manager

Melanie Diaz
Bookkeeper

Ashley Dotter
Events Manager

Kevin Eng
Community Educator

Geri Ann Frasch
Forensic Interviewer

Laurie Hackleman
Client Relations Representative

Stacey Hermanson
Family Advocate

Kris Hirschbeck
Data Coordinator

Amaris Hood
Community Educator

Alyssa Jacobs
Intake Coordinator

Bridget Martin
Development Manager

Katie Oinen
Mental Health Coordinator

Katelyn Popp
Family Advocacy Coordinator

Natalie Ramirez
Monroe County Family Advocate

Carla Rivera
Community Educator

Gary Robinson
Facilities Manager

Miranda Sherry
Community Educator

Sue Sidore
Client Relations Representative

Ashellee Spears
Mental Health Therapist

Stefanie Szwejbka
Manager of Community Education

Alex Waters
Community Educator

Sara White-Smith
MDT Coordinator

Christine Yager
Forensic Interviewer





OUR STAFF

We know that our staff is our most valuable asset, and we take care of them so that they can take care of the children and families we serve.



OUR MDT (MULTIDISCIPLINARY TEAM)

Our Multidisciplinary Team is built on respect — for each other, survivors, and our shared vision to eliminate child abuse.



CHILDREN & FAMILIES

Children and families always come first. We support those who come seeking hope and healing.



GETTING IT RIGHT

We are driven to get things right. We take pride in our practice, knowing it comes from the latest and best knowledge in our field.

**THESE ARE OUR
VALUES & GUIDING
PRINCIPLES THAT DIRECT
US IN OUR WORK AT
ONE MOUNT HOPE AVENUE.**

Bivona maintains accountability to our mission and standards by surveying clients and multidisciplinary team members on a regular basis. What does this mean for children and families? It means all of us are working together to provide the support children and their caregivers need to thrive and heal.

Youth + Caregiver Feedback

“THERE ARE PEOPLE THAT WANT TO HELP ME.”

“It was well run and organized. They had a TV and items for distractions, so you were not just left to your thoughts. There were not a lot of people, so it was **very private.**”

- Youth



“I like that **I can talk about anything** and feel safe”...
-Youth

“**I wasn't pressured** to answer questions.”
-Youth

“MADE ME FEEL LIKE I WAS AT HOME.” -Youth

“We love the Center. They have **made a horrible situation bearable.**” - Caregiver

“This was a **safe place** for my daughter to begin the **healing** process.”
- Caregiver



28,538

TOTAL NUMBER OF SERVICES PROVIDED TO CHILDREN & FAMILIES IN 2021

Bivona served *1,769 children in 2021 who directly experienced abuse. In order to help those children and their family members, we offer a wide range of services. Here are all of the ways we helped children and families.

11,482 INFORMATION & REFERRALS

This includes information regarding the criminal justice process, victims' rights, referrals to other victim services programs, and referrals to other services.

4,732 INDIVIDUAL ADVOCACY

This includes medical accompaniment, forensic interviews, intervention with employer, creditor, landlord or academic institution, child or dependent care assistance, transportation assistance, and interpreter services.

4,535 EMOTIONAL SUPPORT

This includes crisis intervention, individual counseling, support groups, therapy, and emergency financial assistance.

7,789 ADVOCACY & ACCOMPANIMENT

This includes notification of criminal justice events, victim impact statement assistance, advocacy and accompaniment with District Attorney interviews, Law Enforcement interviews, and criminal justice advocacy and accompaniment.

ETHNICITY

White/Caucasian	36%
Black/African American	36%
Bi-Racial	9%
Hispanic/Latino	12%
Asian	1%
Native Hawaiian/Pacific Islander	<1%
American Indian/Alaska Native	0%
Other	1%
Unknown	4%

ALLEGATION/VICTIMIZATION TYPES

Child Sex Abuse	69%
Child Physical Abuse	5%
Secondary to Alleged Victim	20%
Child Neglect	4%
Child Fatality	1%
Other*	1%

*Includes; Adult PA, Adult SA, Kidnapping (Custodial), Stalking/Harassment andd Witness to Violence

AGE AT INTAKE

0-6 years	29%
7-12 years	40%
13-18 years	30%
19 & over	1%

A Bivona client is any child victim of sexual or physical abuse, and child family members, who have received services as defined by the MDT Guidelines at Bivona or off-site locations at any one or more of the collaborative partner agencies (identified as signatories on the MOU).

OUR STRATEGIC INITIATIVES

In 2020 Bivona adopted a three-year strategic plan, strengthening our mission and expanding our services. We are committed to these five strategic initiatives through 2023.

Here's what we did in 2021...

1

ENSURE COMMUNITY ACCESS TO MULTIDISCIPLINARY TEAM (MDT) SERVICES

Bivona staff made sure all clients were seen at the facility despite being faced with another year of COVID. We put extra effort into working closely with local law enforcement agencies so that first responders to child abuse calls know to contact us. This critical step contributes to the accessibility and streamlining of important services to families struggling with where to turn for help when they learn a traumatic event may have occurred.

2

MAINTAIN AND GROW A STABLE AND HIGH-PERFORMING STAFF

We grew our staff in 2021 and implemented engagement activities and an employee assistance program to support our most valuable assets.

3

DIVERSIFY AND GROW FUNDING STREAMS

Our partnership with BOCES and local foundations continues to grow in support of our Community Education Program.

4

EXPAND TRAUMA-SPECIFIC MENTAL HEALTH SERVICES TO MEET THE NEEDS OF THE POPULATION SERVED

70% of the children we saw at Bivona in 2021 were referred to our Mental Health Services. We continue to grow priority-referral relationships with qualified mental health providers to support children who need healing services.

5

INCREASE THE ORGANIZATIONAL ROLE IN ABUSE PREVENTION EDUCATION

Community Educators provided the Monique Burr Foundation's Child Safety Matters curriculum to 18 school districts during the '21-'22 school year and reached more than 32,000 students. We recognized the need for a children's curriculum for students with intellectual and developmental disabilities. We created an I/DD Facilitator Adaptation Guide to accompany the lessons and piloted the material with 600 students.





“The partnership with Bivona Child Advocacy Center has been one of the most successful partnerships to date, helping us grow our program offerings and provide new and innovative resources. In particular, our partnership to develop the I/DD Facilitator Adaptation Guide with the Bivona team and the Golisano Foundation’s support has provided a much-needed resource to all MBF facilitators delivering MBF Child Safety Matters® and MBF Teen Safety Matters® to students with intellectual and developmental disabilities. We are thankful for this impactful partnership and look forward to ongoing collaboration.”

Tanya Ramos-Puig
CEO
Monique Burr Foundation for Children

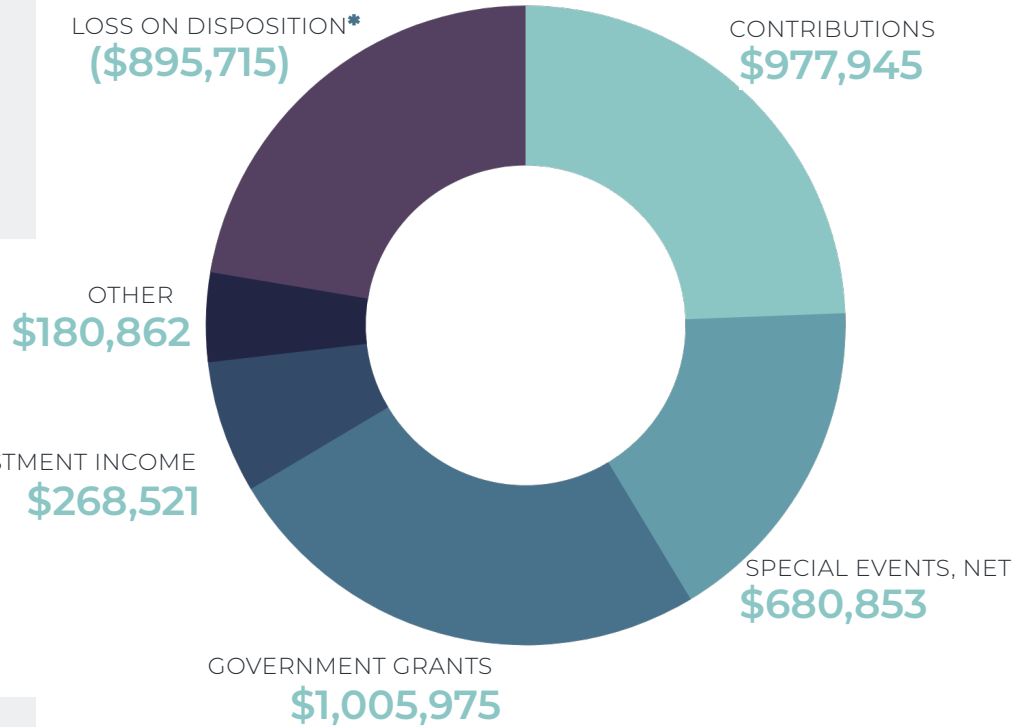
2021 FINANCIALS

STATEMENT OF ACTIVITIES

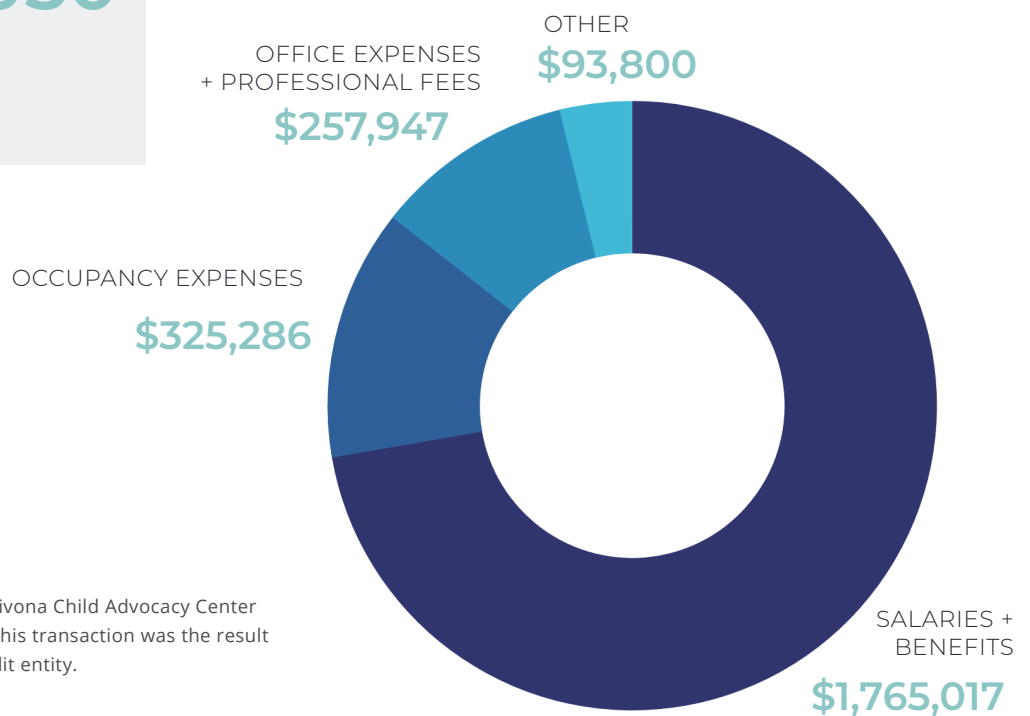
● \$9,159,829
TOTAL LIABILITIES/NET ASSETS
BEGINNING OF 2021

● \$223,609
CHANGE IN NET ASSETS/CAPITAL

\$2,218,441
REVENUE



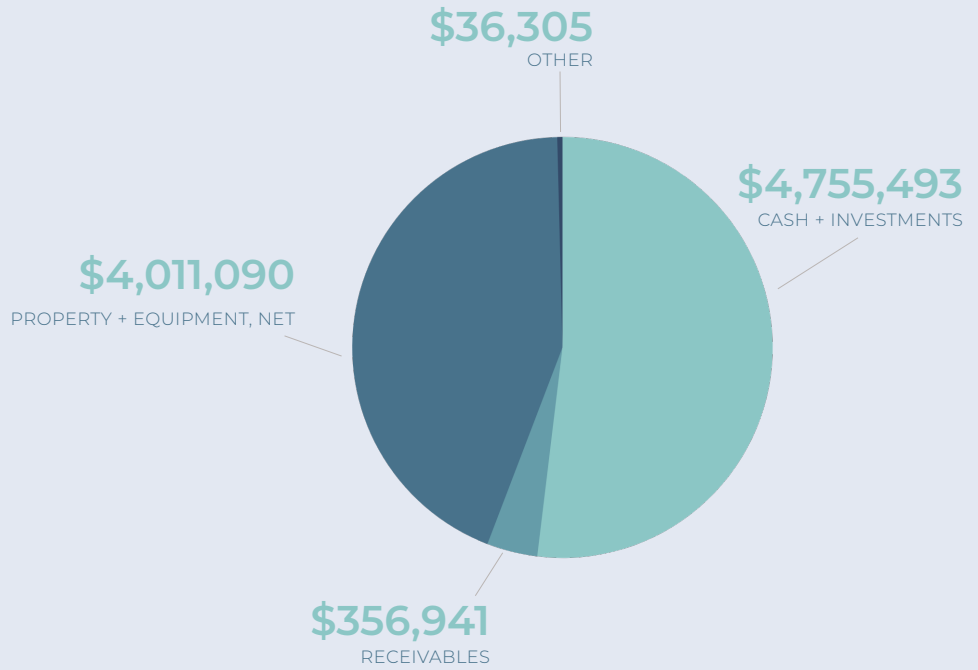
\$2,442,050
EXPENSES



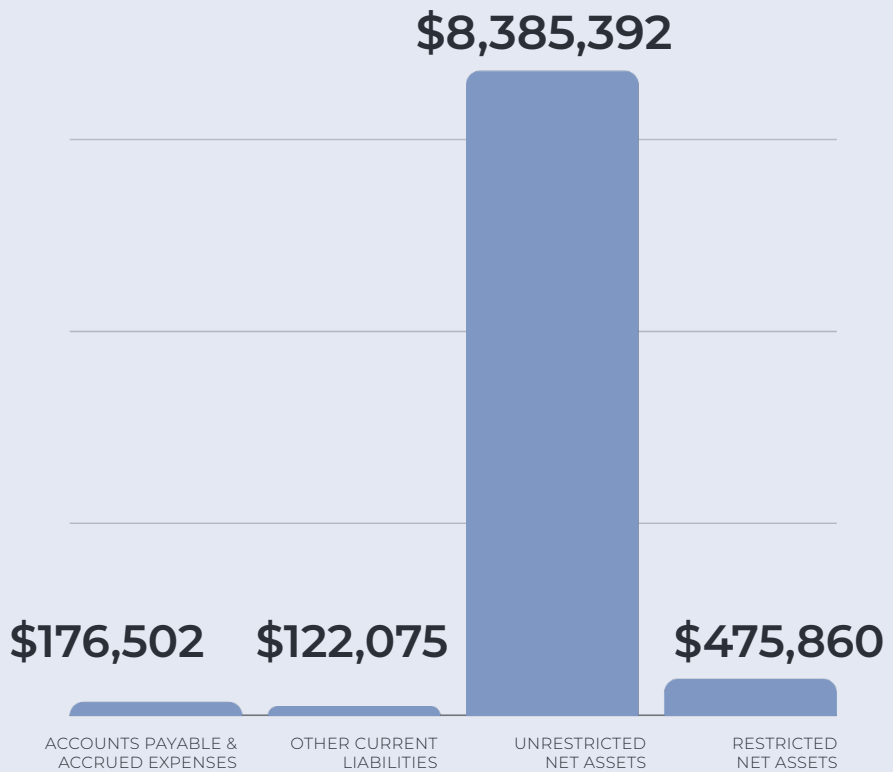
* Sale and transfer of building to Bivona Child Advocacy Center from a related-party corporation. This transaction was the result of closing down a historical tax credit entity.

BALANCE SHEET

\$9,159,829
ASSETS



\$9,159,829
LIABILITIES & NET ASSETS/CAPITAL



The financial information included in this Annual Report is an audited summary of the financial condition and results of operations for Bivona Child Advocacy Center and Affiliates for the 2021 fiscal year. A copy of Bivona's IRS Form 990 and Audited Financial Statements can be found on Bivona's website at www.bivonacac.org.



CHEERS FOR CHILDREN



GOLF TOURNAMENT





HOLIDAY LIGHTS TOUR

▶ HOPE RISING
TELEVISED GALA
\$277,570

▶ BIVONA
GOLF
TOURNAMENT
\$68,883

▶ CHEERS
FOR
CHILDREN
\$142,748

▶ HOLIDAY
LIGHTS
TOUR
\$47,757

▶ MAKE EVERY
DONUT COUNT
\$1,613



2021 SPECIAL EVENT HIGHLIGHTS

\$538,571



ANNUAL DINNER





THANK YOU TO OUR CIRCLE OF HOPE MEMBERS

The Circle of Hope recognizes donors who make annual gifts to Bivona Child Advocacy Center for a three-year commitment.

CHAMPION

The Steinwachs Family*

GUARDIAN

Wayne & Judy Holly*

HERO

Jeffrey & Lindsay Cook

ALLY

Brian & Jackie Fox

Ellen & Frank Hagelberg*

Jen & Matt Lake*

Mark & Marcia Siewert*

Don & Leslie Tomeny*

PARTNER

Jaime & Jeffrey Anderson*

Jason & William Barnecut-Kearns*

Robert J. Barnes, Jr.

Aaron & Melissa Bertram

Caytie Bowser

Reggie & Stacey Dejean

Bonnie C. DeVinney & Robert H. Thompson

Dan & Mary Duprey

Richard & Josie Gangemi*

David & Robin Halladay*

JAMBella Project Services Inc.*

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Abhas Kumar & Chetna Chandrakala*

Doug & Gigi Lamb

Marty & Darcy Mucci*

Leonard & Deborah Olivieri*

Deb Rosen & Larry Marx*

Amanda Shisler

Jeremy & Kelly Thompson*

Anne Wilder*

Tom & Ann Wolanski*

**Indicates a founding member of the Circle of Hope*



We are proud to share that Bivona Child Advocacy Center has earned our ninth consecutive 4-star rating from Charity Navigator. Only 5% of the charities evaluated by Charity Navigator have received at least 9 consecutive 4-star evaluations.

This is the highest possible rating and indicates that our organization adheres to sector best practices and executes our mission in a financially efficient way. Attaining a 4-star rating verifies that Bivona Child Advocacy Center exceeds industry standards and sets us apart from our peers and demonstrates to the public our trustworthiness.



Bivona has received a Platinum rating from Guidestar. The Platinum Seal of Transparency is the highest level of recognition and is only designated to 15% of charities nationwide. GuideStar is the world's largest source of nonprofit information.



BIVONA CHILD ADVOCACY CENTER

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